

Received: from DM6PR10MB3050.namprd10.prod.outlook.com (2603:10b6:a03:1a0::20) by BYAPR10MB2485.namprd10.prod.outlook.com with HTTPS via BY5PR16CA0007.NAMPRD16.PROD.OUTLOOK.COM; Mon, 8 Jun 2020 15:25:45 +0000 ARC-Seal: i=2; a=rsa-sha256; s=arcselector9901; d=microsoft.com; cv=pass; b=NI5DstcpRHp3u+q6DRtK5vPE7nU4j98c3GBjnw8ZEcGJiF1S+y9CiAuXekZZlju73q3ojgqaTiRtbiz8+07FjEsu yYX1S0klemPK6O04nWwS+uJWQfVgK7uec5AgIDQtW9tLQTRGLH5JYMH1SXqivWQJoF8NcWdAHj0Y8gvg 9XslkVSyEC/DBRyS10gqi7D/r8lIFw2ka2OU2BQKkTJRaajcBAqCfGj3W2Y+V7KUELkyBK79CyvHNRA1+j/AHR uEvQ6RLRBzBS09UxOwva9b+ss8dvetWn9rejjG4a3gXhRcr9bPoNtr676zTi/effMqiGam6Je9yTKgd5wQ25Q ANg==

ARC-Message-Signature: i=2; a=rsa-sha256; c=relaxed/relaxed; d=microsoft.com; s=arcselector9901; h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-SenderADCheck; bh=g2oMmgu4dxgYBIO1WAHYaCLa2HxU9Jm57o93VxyX7g=; b=ReNdQs9HPszY9+dHPO6jba2hz3dyEsCXnWct5GCKB5MpKI0y8mNKeCagVYzoahDQVk1zhbhE1rS99Ma m+KtqaVm3hsGI8mJmfxzqcWumeCWH/7GptXODZaE9/C8mNRhEOUUiTsHzNbk1xBz0eTTSBao9GJZ0oT5 9XtPj/+hXObZ5ujQcTqcsNFvgaLo6mbf79oNoabVwuHcdL03xMt44jIOTzjmPaMra4Qf6PtNZO8K2bG+t4Z3 ps2a3av66hP44Jz+fZWDOViFCiM3gNFef0wTWW7g5OKDo7jdsZeOwuca/I20Caq7ops4FQmN2cfDX2YnY+ Z/FSp0+zrSjfcGXA==

ARC-Authentication-Results: i=2; mx.microsoft.com 1; spf=pass (sender ip is 40.107.68.128) smtp.rcpttodomain=[REDACTED].com smtp.mailfrom=[REDACTED].com; dmarc=bestguesspass action=none header.from=[REDACTED].com; dkim=pass (signature was verified) header.d=[REDACTED].onmicrosoft.com; arc=pass (0 oda=1 ltdi=1 spf=[1,1,smtp.mailfrom=[REDACTED].com] dkim=[1,1,header.d=[REDACTED].com] dmarc=[1,1,header.from=[REDACTED].com])

Received: from BN3PR05CA0036.namprd05.prod.outlook.com (2603:10b6:400::46) by DM6PR10MB3050.namprd10.prod.outlook.com (2603:10b6:5:67::31) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.3066.18; Mon, 8 Jun 2020 15:25:44 +0000

Received: from BN7NAM10FT025.eop-nam10.prod.protection.outlook.com (2603:10b6:400:0:cafe::99) by BN3PR05CA0036.outlook.office365.com (2603:10b6:400::46) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.3088.9 via Frontend Transport; Mon, 8 Jun 2020 15:25:44 +0000

Authentication-Results: spf=pass (sender IP is 40.107.68.128) smtp.mailfrom=[REDACTED].com; [REDACTED].com; dkim=pass (signature was verified) header.d=[REDACTED].onmicrosoft.com; [REDACTED].com; dmarc=bestguesspass action=none header.from=[REDACTED].com; compauth=pass reason=109

Received-SPF: Pass (protection.outlook.com: domain of [REDACTED].com designates 40.107.68.128 as permitted sender)

receiver=protection.outlook.com; client-ip=40.107.68.128; helo=NAM04-BN3-obe.outbound.protection.outlook.com;

Received: from NAM04-BN3-obe.outbound.protection.outlook.com (40.107.68.128) by BN7NAM10FT025.mail.protection.outlook.com (10.13.156.100) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.3066.23 via Frontend Transport; Mon, 8 Jun 2020 15:25:43 +0000 ARC-Seal: i=1; a=rsa-sha256; s=arcselector9901; d=microsoft.com; cv=none;

b=n1QTSATLfs87qaXemxl4WCm8zocbfqsdtA+8MYAXjU1CW8SWWh6F7i5TWRYIG12CJY/zkJh260XSiQJw
RrlZpuDs4f+YVOwmSAsEJegupXnDbhrvDlsLNHKRLk2bpX/uvxbH/aHxGBWM0re+Q5/T+MUx1wEmNIHMc
o24IGmKdvCBj2jD75Efx9IPbmXVmhWkjfxSByb9/KnUdlcSSeXD5qbIRXqXAspAT9lc9vslMGH6p1tv2tMavN
8/SQP/5W5hZe3OjzWY8R/3WqnEqMEhonyTvqltivTxD4JeaingFmjqrZfQvGtFct7GC7cVQtsFMMNRxCVE
Af5bes8opNtnA==

ARC-Message-Signature: i=1; a=rsa-sha256; c=relaxed/relaxed; d=microsoft.com;
s=arcselector9901;

h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-SenderADCheck;

bh=g2oMmgu4dxgYBIO1WAHYaCLa2HxU9Jm57o93VyxyX7g=;

b=aSIm6uGLkWX5Nn3z+cgww1rTghtDB4wc1WWER8sXH6EC8gHbqEOurkTWMT0L/tZ8VJVuyJl4R6HyBt
Op+xC5IFcmrFNGHJ9Tgcx/aKvHCGEoUYPrn/mU+ZHYYgg6PVIHRiRk5KtP7jQ3q4VnZjxXGCI/W3eaQNT06rd
YUBI45b8qRYoieF32gUXIacAdx7FZfUw6VLBQsyA8dVpSLgE4tprQ6sjofwhuP4JCp0Y/SwHCLSpTUvW+NIM
2x2LpEHgpFYyAQE5d+bjzu/7HyGBobYSUDptMlwY7e2g2pMEojJwbkMXI+60Yy1ucxMmL8v8xye1V1/tJRI0
4fd2LXkUjWg==

ARC-Authentication-Results: i=1; mx.microsoft.com 1; spf=pass

smtp.mailfrom=[REDACTED].com; dmarc=pass action=none

header.from=[REDACTED].com; dkim=pass header.d=[REDACTED].com; arc=none

DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;

d=[REDACTED].onmicrosoft.com;

s=selector2-[REDACTED]-onmicrosoft-com;

h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-SenderADCheck;

bh=g2oMmgu4dxgYBIO1WAHYaCLa2HxU9Jm57o93VyxyX7g=;

b=ly7kcNQVFKnaoipcqZ3wgBL6GkQ2hCdTHcht05tQGs8Snf8B32TVg+KEvWLTEsxwvt8Ori0P43YW7QzAKo
02WNZVQ3P1X5rU4Q4I57I9N9kKzTuMhHY5w5J9Fg6znEfYkEKmeMWOtwumFw/1D7R+FNvpYhJr4N9PyX
Ew4Dv6Uml=

Received: from DM6PR13MB2923.namprd13.prod.outlook.com (2603:10b6:5:19f::16)

by DM5PR13MB1274.namprd13.prod.outlook.com (2603:10b6:3:2a::21) with

Microsoft SMTP Server (version=TLS1_2,

cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.3088.15; Mon, 8 Jun
2020 15:25:43 +0000

Received: from DM6PR13MB2923.namprd13.prod.outlook.com

([fe80::d0ab:7658:3e9f:409d]) by DM6PR13MB2923.namprd13.prod.outlook.com

([fe80::d0ab:7658:3e9f:409d%4]) with mapi id 15.20.3088.017; Mon, 8 Jun 2020

15:25:43 +0000

From: Amelia Kim <Amelia@[REDACTED].com>

To: "[REDACTED].com" <[REDACTED].com>

Subject: CASE FILE ref:98978756

Thread-Topic: CASE FILE ref:98978756

Thread-Index: AdY9n4gjcNUTIGf6SyrRSnqcF2dzVQ==

Date: Mon, 8 Jun 2020 15:25:43 +0000

Message-ID:

<DM6PR13MB292318A58424B98D06214C0CBE850@DM6PR13MB2923.namprd13.prod.outlook.com>

Accept-Language: en-US

Content-Language: en-US

X-MS-Has-Attach: yes

X-MS-TNEF-Correlator:

Authentication-Results-Original: [REDACTED].com; dkim=none (message not
signed) header.d=none; [REDACTED].com; dmarc=none action=none

header.from=[REDACTED].com;

x-originating-ip: [64.190.94.168]

x-ms-publictraffictype: Email

X-MS-Office365-Filtering-Correlation-Id: 68a6c8e9-1321-49ca-de6b-08d80bc03604

x-ms-traffictypediagnostic: DM5PR13MB1274: | DM6PR10MB3050:

x-microsoft-antispam-prvs:

<DM5PR13MB127445161B25D01E95A77B7BBE850@DM5PR13MB1274.namprd13.prod.outlook.com>

x-ms-oob-tlc-oobclassifiers: OLM:8882;OLM:8882;

x-forefront-prvs: 042857DBB5

x-ms-exchange-senderadcheck: 1

X-Microsoft-Antispam-Untrusted: BCL:0;

X-Microsoft-Antispam-Message-Info-Original:

+pWY/WDn6azlHp+1jPSqF9FGxK7hzaEJDRJWf+NQXNiZAhtIpVli3ZJwCLgzqKzeGG4nX607sOaxmyRnEMor
E2hEMLBVPWb0kXQfRvHHL0a/wLzna9bzuOoKS1sBEix7/rtjJf9NB2sexyRaFV1sSKIYJ5TUndqb/91E/65t
yfbeWII04M00Id35MGBsVM/KXBx6GXxYNeqFXIZ4uOOfqJs9gshlbqTS4NYImMT8nqgHmB0JOU3ejKR3Ru
5E7cBYZ4t0ZwzDORRneNUFkiGGkcjjqjohO+edN8sXBxT3WRsvYyJuTWyROZ1ION2Tzpz6Z/2ARJIN5zjkWP
vKqhbrd22pvznevufDMm6l+hVIZxuEt55nzE/T/xamo1goIEFZMnaRY/FXHP3LsdiRQz2UZuyIDPtyjpdW+Uyf
App4uB/3PbtpLd6shcL8vUH/0VZLzTR0SBWBG2Y0OuIWoGbteljCD0aXUmkezdD0=

X-Forefront-Antispam-Report-Untrusted:

CIP:255.255.255.255;CTRY:;LANG:en;SCL:1;SRV:;IPV:NLI;SFV:NSPM;H:DM6PR13MB2923.namprd13.prod
.outlook.com;PTR:;CAT:NONE;SFTY:;SFS:(396003)(376002)(39830400003)(346002)(136003)(366004)(16
6002)(55016002)(8676002)(9686003)(76116006)(508600001)(2906002)(83380400001)(26005)(186003)
(99936003)(66556008)(66446008)(66946007)(66576008)(66476007)(64756008)(15974865002)(712004
00001)(5660300002)(316002)(52536014)(8936002)(6506007)(33656002)(6916009)(86362001)(7696005)
(4744005);DIR:OUT;SFP:1102;

x-ms-exchange-antispam-messagedata:

3cnq6pgCnzyZ8RrOxYdVKJBuLYLsek0Yvw4urs/jGgLIrshH9d5DDd4j3/0/NaZ6MDpUvs6e/SSf4tSWwrhV+h
v6e2uc34LOjaYQmEX07A0vvJnv1ohx7ijJqxHSMz8qMKN9XMMwmoToijetpWpevU3EFG++zPEWmPCNq1
VF4So4AzJ1ZKjxwskC7j4+Ty3Is+TIG9qpgOA2rq2G1aGQ5bej9nYPvzAjqAuVQwfEAICJ4Vi56tsHtY3bTZww+
EAbgYcZHe8wvjv9Bllr2lrDvHc3FdelMOMj/qz6ZbcoEicGmOqQhAueeZZwSORFMVqkYB8stsBAG9DcCiQ32kS
b3Slmrjw2RazaJAqv8CAo44BwNTtwFd0ChLhcUApeDS1adGZ+IWbEitU6I82PSlzB1g8hM1eAzMctGtny7D
m/32G+UO4pX8AHbb3vLXWOVAXzACTLHdv2WAL2ONTE6t7ezAIC99lq1ITW2kZmSr3sEw=

x-ms-exchange-transport-forked: True

Content-Type: multipart/related;

boundary="_006_DM6PR13MB292318A58424B98D06214C0CBE850DM6PR13MB2923nampr_";

type="multipart/alternative"

MIME-Version: 1.0

X-MS-Exchange-Transport-CrossTenantHeadersStamped: DM5PR13MB1274

Return-Path: [Amelia@\[REDACTED\].com](mailto:Amelia@[REDACTED].com)

X-MS-Exchange-Organization-ExpirationStartTime: 08 Jun 2020 15:25:44.0840
(UTC)

X-MS-Exchange-Organization-ExpirationStartTimeReason: OriginalSubmit

X-MS-Exchange-Organization-ExpirationInterval: 1:00:00:00.0000000

X-MS-Exchange-Organization-ExpirationIntervalReason: OriginalSubmit

X-MS-Exchange-Organization-Network-Message-Id:

68a6c8e9-1321-49ca-de6b-08d80bc03604

X-EOPAttributedMessage: 0

X-EOPTenantAttributedMessage: ab3e44a1-3f51-41ea-a659-2166a953b2f4:0

X-MS-Exchange-Organization-MessageDirectionality: Incoming
X-MS-Exchange-Transport-CrossTenantHeadersStripped:
BN7NAM10FT025.eop-nam10.prod.protection.outlook.com
X-MS-Exchange-Transport-CrossTenantHeadersPromoted:
BN7NAM10FT025.eop-nam10.prod.protection.outlook.com
X-Forefront-Antispam-Report:
CIP:40.107.68.128;CTRY:US;LANG:en;SCL:1;SRV:;IPV:NLI;SFV:NSPM;H:NAM04-BN3-
obe.outbound.protection.outlook.com;PTR:mail-
eopbgr680128.outbound.protection.outlook.com;CAT:NONE;SFTY:;SFS:(4636009)(83380400001)(35600
5)(83310400002)(83300400002)(166002)(83320400002)(83290400002)(83280400002)(8636004)(69160
09)(86362001)(6506007)(7696005)(336012)(26005)(1096003)(8676002)(55016002)(52536014)(336560
02)(15974865002)(5660300002)(7636003)(9686003);DIR:INB;SFP:;
X-MS-Exchange-Organization-AuthSource:
BN7NAM10FT025.eop-nam10.prod.protection.outlook.com
X-MS-Exchange-Organization-AuthAs: Anonymous
X-MS-Office365-Filtering-Correlation-Id-Prvs:
b3259ec2-565a-4d1e-8d68-08d80bc0357f
X-MS-Exchange-Organization-SCL: 1
X-Microsoft-Antispam: BCL:0;
X-MS-Exchange-CrossTenant-OriginalArrivalTime: 08 Jun 2020 15:25:43.9391
(UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id: 68a6c8e9-1321-49ca-de6b-08d80bc03604
X-MS-Exchange-CrossTenant-Id: ab3e44a1-3f51-41ea-a659-2166a953b2f4
X-MS-Exchange-CrossTenant-FromEntityHeader: Internet
X-MS-Exchange-Transport-CrossTenantHeadersStamped: DM6PR10MB3050
X-MS-Exchange-Transport-EndToEndLatency: 00:00:01.2913979
X-MS-Exchange-Processed-By-BccFoldering: 15.20.3066.021
X-Microsoft-Antispam-Mailbox-Delivery:
ucf:0;jmr:0;auth:0;dest:l;ENG:(20160514016)(750128)(520011016)(944506458)(944626604);
X-Microsoft-Antispam-Message-Info:
=?us-ascii?Q?xDPQVI1iBWH7C2qiUXBJ/mkY1XLGGMvhJGxWva8+qQ/lxM6WEm+uZy/RvB+O?=
=?us-ascii?Q?dvqHGAXm22Mbmgy2A0WAcO40I83YMR7mGS/Ct1TULDOB6nQxFsd+79TcBKYu?=
=?us-ascii?Q?aYYQNLLrccpDKDTCUqmupzXvnuK8fYahjOODAY/m1j/PilQecJNxQ6e0pmf?=
=?us-ascii?Q?QT4uM3VR+eCUSBfhgUpUA3zezwwdAbIk+jpPSHIFy6bDPasrzix8JHyU9wDe?=
=?us-ascii?Q?ZyllBgnTIZPbNZ5wOGbl+jOw9+mpoHCM3kBbOwdNK4CNczaXWurKRp3FBA00?=
=?us-ascii?Q?nfe5uy6Oy5s9JKaQc9v904N3nEi8vjRNBG5DRuk71IEWPRw4tmsj2hL70ByS?=
=?us-ascii?Q?ogHndBkgHVRT0ATpUq7GvyeSo5ouyzourzcfFsTuNOK956ZZJv20tXeZzDxzb?=
=?us-ascii?Q?dXE6sHUzkNGrwRySCFSYZCe3d8o1yI2Kzlj1IJSNBID4OXnuh5H6hvvx48?=
=?us-ascii?Q?zPryrLyJiz02srXa+yzrujffxrnORqh7tznqUHcAg5yvrmQPL3WplLTc8yQJ?=
=?us-ascii?Q?IXcohD6PGU1tnkLcmawIah7Dw46wX//mEVC3ufFK50kdkPWeKHKiBjTKmEh?=
=?us-ascii?Q?WexmRY+pPbbuYu8Kn44UX/+Rglm2ULeNBKSEQIaV3Ywe5PpxpzBcJAE8gB6v?=
=?us-ascii?Q?ueYGqJ1skWAcSbMHVnfJkNxCU9Yv8WohQ/bJOQvT0Ql4xyvx8+KDW6a3OpIB?=
=?us-ascii?Q?H27l6uvdV5VaQ0llz0hakLls/zgqo6D89rtYSHfZF1Pw9RLRVx0bQHuhq3ve?=
=?us-ascii?Q?TjyugHv9Al1/InW0ruBCT8eofMuucV6FOYsJfjzKJlz/hbTPw+Tagm0nkXEL?=
=?us-ascii?Q?Uaae4qrbY0muM57At0AaneBMDEQDBmCOdBj9tKNtlaz/pZ4GfygC3WLi39th?=
=?us-ascii?Q?dcp/9R9GGT43K1RCwJvWpGmDDwj9u13BC21BtSM7TmjgVXqMfrkbT+zI3Cgu?=
=?us-ascii?Q?0yzbwhrzp9S4QdMo0FagWxu2zBPAGlBjO2dSPDEp79tGuspy9fU6X00XjSA?=
=?us-ascii?Q?e0vHNaj0onIUwhzOsUCvBwx0FZ7sFVjr7cMJAQ2QBCN4zQS4XFWySfIB0b2X?=-

=?us-ascii?Q?BRmd4+yBAida22ZWumIVupSji9OQCevVLdmhsg+yOsikoVIQIrH86pHww40/?=
=?us-ascii?Q?L0kbQd1aO5Xkf5DR5HGoXtUezfDco4d/L7KgVD+hGIHMhdHdUfFoSIMAmLwh?=
=?us-ascii?Q?uJYLKXM6Jpzlof2oB9dwA2OW+vqAqtu50uKpxeCgjAykCKcN8D09D14FDWNe?=
=?us-ascii?Q?osta9+IbMF/HaKyYlo4V7luLJ7EMtgDd6p0bi5dUq7LVbhTVNB5LoHO05/kl?=
=?us-ascii?Q?IJ0G5Ax7nT9Itb6/7WQYNX2u?=-